

HEALTH AND WELLBEING BOARD		AGENDA ITEM No. 5(c)
18 JUNE 2015		PUBLIC REPORT
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BORDERLINE AND PETERBOROUGH PRIMARY CARE TRANSFORMATION PROGRAMME, INCLUDING PRIME MINISTER’S CHALLENGE FUND DELIVERY

RECOMMENDATIONS	
FROM : Gary Howsam, Chair, Borderline and Peterborough Clinical Commissioning Group	Deadline date: N/A
The Health and Wellbeing Board is asked to note the contents of this update.	

1. ORIGIN OF REPORT

- 1.1 This report is submitted to Board following the successful outcome of Borderline and Peterborough Local Commissioning Groups’ (LCG) primary care bid to the Prime Minister’s Challenge Fund in March15.

2. PURPOSE AND REASON FOR REPORT

- 2.1 The purpose of this report is to update the Board on the successful bid by Primary Care providers in the locality to the Prime Minister’s Challenge Fund, and the development of the Primary Care Transformation Programme being established to implement this work.

3. BACKGROUND

- 3.1 The original Prime Minister’s Challenge Fund (PMCF) was launched by NHS England (NHSE) in October 2013 to help improve access to general practice and stimulate innovative ways of providing primary care services. In April 2014 20 Wave 1 sites were announced , and invitations to submit bids against Wave 2 of the PMCF were publicised by NHSE in October 2014. Clinical and management leads in Borderline and Peterborough LCGs worked hard to develop wide engagement from Primary Care providers and other stakeholders in the locality and from this to develop a bid to Wave 2 of the fund. The system was informed on 27 March that the bid for funding, developed and submitted in January, had been successful, and further work has been undertaken since that time to complete NHSE Due Diligence, and to put the foundations in place for delivery of the associated programme of work.
- 3.2 The PMCF bid is a locally designed vision for transforming Primary Care across the Borderline and Peterborough locality and the associated programme of work is the ‘Primary Care Transformation Programme’. The PMCF bid represents £2.6m of investment to enhance the Primary Care offer locally, and is intended to “prove” itself over the initial period with a view to developing a Business Case for sustainable local funding for the new model. The bid remains subject to final due diligence by the NHSE Primary Care Programme Team leading on the PMCF, but a formal letter of intent has been received from the NHSE Area Team and it is presently expected that programme funds will be available to draw down through NHSE for programme delivery from July (although commencement of programme delivery will be stepped following this time).

3.3 The Borderline and Peterborough PMCF bid includes the following main areas of work:

- **Increased access on weekdays and weekends:** Primary Care across the locality will reconfigure to operate at scale, with practices grouping into hubs - very much in line with work that is likely to be supported more widely across the CCG, although in some instances these may cover smaller practice populations, at least in the first instance. The new system will offer extended and more innovative access, ultimately offering 8.00am to 8.00pm weekday access for the whole population, with direct booking to appointments in Primary Care through NHS 111. At weekends and on Bank Holidays 8.00am-8.00pm Primary Care will be delivered “in front of” the Emergency Department (ED) at Peterborough City Hospital, reducing demand on this service.
- **24 hour access to Primary Care:** 24 hour access to Primary Care will be developed through ‘WebGP’. This system will be accessed through primary care websites, linked directly to hubs to generate seamless access to Primary Care services, including self care information, signposting to alternative health professionals (e.g. community pharmacists), telephone advice from primary care staff in NHS 111, and e-consultations with GPs. The programme will also support the delivery of self management tools, and email and Skype consultations will be developed through the integrated SystemOne appointment management tool.
- **Increased capacity in Primary Care:** Practices will operate as larger units offering resilience and consistency of service, and offering workforce innovations such as integrated Primary Care Pharmacists. This will free up primary care nurses’ and doctors’ time, and therefore maximise clinical capacity within the existing workforce. These changes will help to address current workload pressures and help the recruitment and retention of doctors and nurses. Primary Care will offer a more reasonable workload and a more attractive workplace, better able to serve the changing expectations of staff. The Primary Care Transformation Programme across Borderline and Peterborough LCGs is the delivery programme for the Prime Minister’s Challenge Fund (PMCF) bid in 2015-16, but more widely for sustainable transformation of Primary Care provision in the locality following that period of funding. A Programme Board has been developed to oversee the work and will include clinical and management leads, patient representatives, and others involved in the work. The Primary Care Transformation Programme will report to NHSE in relation to the PMCF funding, but will also be both accountable to, and representative of, Primary Care providers in the locality. It will provide regular updates to both the Cambridgeshire and Peterborough CCG Primary Care Programme Board, and to the Borderline and Peterborough Executive Partnership Board.

4. Stakeholder Engagement

- 4.1 Due to the necessarily speculative nature of a bidding process, and indeed the very short time frame available in which to develop and submit the bid to NHSE, no formal public consultation was required as part of the bid’s development. However, patient representatives were involved in meetings at which the bid was discussed, bearing in mind the short timeframe for completion. More generally, the outcomes associated with the bid in terms of increased and more flexible access, and increased care and support delivered in the community and via Primary Care are generally seen as positive in more general planning and service development.
- 4.2 Going forwards, local clinicians perceive a strong patient voice and wider input to the programme as being essential to its success. Patient Participation Groups at practices across the Borderline and Peterborough locality have been contacted and invited to become involved both as representatives on the Programme Board and on specific workstreams of the Programme. It is hoped that there will be wide interest in doing so. Patient satisfaction measures are one of the key metrics associated with the centrally delivered evaluation of the PMCF pilots. Feedback from patients and patient groups will

also provide an essential component of the Business Case for future funding to make sustainable the initial developments underwritten by the PMCF bid which will arise out of the present work.

5. ANTICIPATED OUTCOMES

- 5.1 The Primary Care Transformation Programme represents a major development in primary care delivery in Peterborough, not only in terms of short-term benefits for patients and carers, but also in medium and longer term changes in the structure and practice of primary care. It is anticipated that the Board may wish to monitor and review these changes over time, and in particular as part of medium term oversight and review of local service provision.

6. REASONS FOR RECOMMENDATIONS

- 6.1 Whilst there is no decision required of the Board relating to the delivery of the Primary Care Transformation Programme at this time, it is hoped that the Board will be interested to review this development as it progresses. The Programme Board will be pleased to receive any views on the programme offered by the Health and Wellbeing Board.

7. ALTERNATIVE OPTIONS CONSIDERED

- 7.1 In deciding whether or not to put in a bid to the PMCF the view was taken that much of the work which might be required in delivering it would most likely become necessary in the near future as part of the national direction of travel, and funding was available to support the transformation of Primary Care on the basis of rising demand on Primary Care, workforce pressures, and wider system pressures. It was considered, therefore, a beneficial option to bid for funds to support the commencement of this work, and to help drive it forwards at pace.

8. IMPLICATIONS

- 8.1 The pilot which is funded for 15/16 will enable Primary Care to test out different models and the outcomes will be shared across Cambridgeshire and Peterborough CCG which will inform the System Transformation Programme which has Primary Care as one of its workstreams.

9. BACKGROUND DOCUMENTS

None.

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